



Limited Lifetime Warranty

MARRAM warrants to the original purchaser that all cabinets purchased from MARRAM will be free from defects in material and workmanship under normal residential use. This limited warranty is subject to certain limitations and exclusions outlined below. This warranty applies to the original residential cabinet purchaser only and is nontransferable. This limited warranty does not apply to commercial properties, rental properties, or any other non-residential properties and is applicable only, and only for as long as the original purchaser owns their home, within the United States and Canada.

Exclusions

As with all natural materials, wood is affected by environmental factors such as natural and artificial lighting, smoke, and age. Darkening or mellowing can be expected and is a natural process for wood as it ages. Each wood species also exhibits its own distinctive grain patterns and characteristics which add to its natural beauty. These variations in color, grain, and other naturally occurring characteristics are not considered imperfections or defects. This warranty does not cover natural aging and darkening of the wood color nor does it apply to the inherent growth characteristics of wood.

- **Finish Variation** – All wood varies in color from piece to piece due to natural variation in tone and grain patterns. While MARRAM takes extra steps in selecting each piece of wood to enhance the natural beauty of our products, we cannot guarantee that every component will exactly match other components. The resultant natural variation in finish is not considered a defect and is not covered by this limited warranty.
- **Pitch Pockets and Mineral Streaks** – In certain species of wood, pitch pockets and mineral streaks are prevalent. These naturally occurring features are not considered defects and are not covered by our limited warranty.
- **Hairline Cracks** – Environmental factors influence the performance of wood products. Over time, absorption and release of moisture may cause visible hairline cracks typically in the joinery of wood components. These minor cracks are not considered defects and are not covered by our limited warranty.
- **Warping** – Warping occurs when moisture changes create stress in the wood. Warping of components up to one quarter inch (1/4") is considered acceptable and not covered by this limited warranty.
- **Fingerprints** – Fingerprints can occur on wood products, especially darker painted finishes, due to oils left on the human hand. These are normal with regular use and are not considered defects.
- **Household Cleaners** – Certain cleaners or substances may affect the color or integrity of the product finish over time. Such effects are not covered by this limited warranty.

Limitations of Liability

- This warranty applies only to normal indoor residential use. Product used for commercial or outdoor applications is excluded.
- This warranty is limited to the repair or replacement of defective component parts at our discretion. Liability is limited to the cost of materials required for repair or replacement.
- MARRAM Cabinetry cannot guarantee an exact finish match between existing cabinetry and replacement components due to the natural aging of wood.
- In no event shall MARRAM Cabinetry be liable for incidental, indirect, or consequential damages resulting from the use of our cabinets.

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- When a claim for warpage, joint separation, or wood movement is submitted, MARRAM Cabinetry may defer action for up to 12 months to allow the product to acclimate to the installed environment.
- Some states do not allow limitations on implied warranties or the exclusion of incidental damages. Therefore these limitations may not apply.
- This warranty provides specific legal rights which may vary from state to state.
- Claims must be submitted in writing with a dated sales invoice and photographs of the defective material.
- The remedies above represent the sole and exclusive liability of MARRAM under this warranty.

Making a Warranty Claim

Please contact the dealer, builder, contractor, or design professional from whom you purchased the product for warranty assistance. If you are unable to contact the original point of purchase, you may contact our customer care team.

MARRAM Cabinetry

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